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Quality policy

MA Deacon Engineers aims to deliver high quality, sustainable engineering solutions. We seek to achieve this by delivering specialist, pragmatic, innovative engineered solutions that maintain the perspective of our client's requirements.

To do this we will continue to:

- Ensure we understand our client's needs and expectations and provide services that consistently meet or exceed client expectations.
- Establish and review quality objectives for our services.
- Ensure compliance with all relevant statutory and regulatory requirements.
- Provide all personnel with training in areas of practice.
- Maintain a Quality Management system that meets the requirements of ISO 9001.
- Continually seek to improve the effectiveness of the Quality Management System.

Employees, contractors, and visitors must:

- Comply with all quality policies, procedures, and written instructions.
- Report all incidents of non-conformance and work with stakeholders to resolve these matters.
- Work and cooperate with management and the Company in meeting relevant statutory and other requirements.

This policy is applicable to MA Deacon Engineers in all its locations, activities and functions including those situations where employees are required to work off-site where MA Deacon Engineers may also adopt any additional requirements of the responsible authorities for such sites.

Signed by:



Stephen Connell
CEO
18th December 2023